



APPROVED  
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President's  
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**LMT Cookies**

**Policy**

**VERSION 3**

## **Cookies Policy**

The Cookies Policy on the websites lmt.lv; mans.lmt.lv; bizness.lmt.lv; innovations.lmt.lv; viedtelevizija.lv; domazali.lmt.lv; apple.lmt.lv; samsung.lmt.lv, etc. (hereinafter – the ‘websites’) of Latvijas Mobilais Telefons SIA, Ropažu iela 6, Rīga, LV-1039, Reg. No. LV50003050931 (hereinafter – ‘LMT’) indicates the purposes of using cookies and similar technologies, as well as the visitor’s right to become acquainted with binding information, change and choose the use of cookies based on his/her needs and interests.

LMT uses its own and third-party cookies as well as similar technologies in order to improve the website’s user experience, ensure the website’s operation, security and functionality, etc.

In cases where the collected personal data are processed, LMT takes the role of the controller.

### **What are cookies**

Cookies are small text files that a web browser (such as Google Chrome, Firefox, Safari, etc.) creates and stores on the visitor’s device (computer, mobile phone or tablet) when the visitor uses the website, in order to identify the browser or save information or settings in the browser. Thus, with the help of cookies, the website acquires the ability to save the individual settings of the visitor, recognise him/her and respond accordingly.

### **What cookies we use, on what legal basis and for what purposes**

Several types of cookies (persistent and session) are used. Depending on the functions to be performed and the purpose of use, we use three types of cookies: necessary or mandatory cookies, statistical or analytical cookies (for statistical purposes), and marketing (targeting) cookies.

In order to ensure the operation of the website, the necessary or mandatory cookies are placed on a request basis to ensure uninterrupted access to the website.

The legal basis for the use of statistical or analytical and marketing cookies is the visitor’s consent, which is given by ticking a consent box in the cookies notice in the corresponding consent window.

With the use of cookies, the general habits of visitors and the history of using the website are processed, as well as problems and possible shortcomings in the operation of the website are identified; likewise, statistical data on the website visitor flow, the number of visitors, the time spent on the website, etc. are collected. Moreover, cookies are used to make sure that the functionality of the website is fully and conveniently used by the visitor.

Detailed information with a description of each cookie (including the involvement of third parties), its duration and purpose is available in the information notice about the cookies used on the website in the “Detailed Information” section.

### **What similar technologies we use, on what basis and for what purposes**

In order to ensure that the website is sufficiently protected, we use a third-party service such as ‘Friendly Captcha’ (hereinafter – ‘Captcha’). This service is provided by Friendly Captcha GmbH, Am Anger 3-5, 82237 Wörthsee/Germany. Captcha is used to check whether the data entered on our website (e.g. contact details, survey form) are entered by a human or an automated programme.

To do this, the service provider analyses the behaviour of the website visitor based on various characteristics. The relevant analysis starts automatically as soon as the visitor enters the website and starts filling in respective forms, surveys, etc. Captcha evaluates various pieces of information (e.g. IP address; web browser, etc.). The relevant data are transmitted to the service provider in time. The basis for processing the data is legitimate interest, namely the legitimate interest to protect the website from malicious automated attacks and spam applications.

More information about the service provider’s privacy policy is available here:

<https://friendlycaptcha.com/legal/privacy-end-users/>

### **Necessary or mandatory cookies**

These cookies are necessary for the visitor to freely use and browse the website and take advantage of the opportunities it offers, inter alia, to obtain information about services and purchase them, while for LMT – to fulfil requests initiated by the visitor, as well as for the website to remember which cookies the visitor has accepted. These cookies identify the visitor's device, but do not directly identify the identity of the user of the device, nor do these cookies collect or aggregate information. Without these cookies the website will not be able to fully function, e.g., to provide the visitor with the necessary information, provide the requested services in the e-store or play the requested video. These cookies are stored on the visitor's device until the cookie has fulfilled its function, but no longer than two years. Necessary cookies are placed automatically (*by default*).

### **Statistical or analytical cookies**

These cookies (or cookies used for statistical purposes) collect information such as the time of visit and the frequency with which the visitor uses the website, identify the most frequently used sections, including the content that the visitor has chosen while browsing the website, etc. The information is used for statistical purposes only in an aggregated and anonymous form, which helps to draw conclusions to determine what website visitors are interested in, how to improve the functionality of the website and how to make it more convenient to use. These cookies only identify the visitor's device (such as the IP address of the device), but do not directly identify the identity of the user of the device.

These cookies are stored on the visitor's device for a maximum of two years and are not required to reflect the content of the website, nor are they related to personalised marketing offers.

The visitor's consent is requested to activate these cookies on the device.

Detailed information about these cookies is available in the information notice about the cookies used on the website in the "Detailed Information" section.

Cookies may be managed by third parties, e.g. Google Analytics cookies created by Google Inc., following our instructions and only for the specified purposes. More information on the Google Analytics terms of service can be found by clicking the "Privacy Policy" under the relevant cookie in the information about the "Service Provider".

### **Marketing cookies**

These cookies (or targeting cookies) are used to customise advertising and notifications based on the visitor's interests, as well as to limit the visitor's ability to see advertising and to measure the effectiveness of advertising campaigns. As part of these cookies, data such as the IP of the device, information about the visitor's actions on the respective website, time spent, etc. can be processed.

The visitor's consent is requested to activate these cookies on the device.

Cookies are placed by third parties with the permission of LMT according to the specified purposes. More information on the third-party terms of service and data processing can be found by clicking the "Privacy Policy" under the relevant cookie in the information about the "Service Provider".

In turn, detailed information about these cookies is available in the information notice about the cookies used on the website in the "Detailed Information" section.

### **Transfer of cookie information to third parties**

Cookie information is not transferred for processing outside the European Union and European Economic Area (EEA) countries, except in individual cases, taking appropriate measures to ensure an adequate level of protection.

The Cookies Policy contains links to third-party websites that have their own terms of use and personal data protection.

### **How long cookies are stored**

Unless otherwise specified, cookies are stored for the duration of the activity for which they were collected and are then deleted. The term of storage of cookies or their duration is specified in detail in the description of each cookie, which is available in the information notice about the cookies used on the website in the "Detailed Information" section.

### **Storing, limiting and disabling cookies**

When you visit the website, an information notice is displayed about the use of cookies on the website.

The visitor has the option to agree to the activation of all (statistical and marketing) cookies by ticking "Accept All" in the cookie notification window. By ticking "Customize" the visitor has the option to adjust his/her selection or reject the activation of cookies. By choosing "Accept Selected", the website visitor agrees to his/her selection (statistical and/or marketing cookies). The website visitor has the option to reject the activation of optional cookies by ticking "Reject".

The visitor is not offered the option to reject the necessary or mandatory cookies, because without them the use of the website will be impaired or impossible. The consent of the website visitor is not required for the activation of necessary or mandatory cookies.

The visitor can at any time change his/her selection, limit or cancel the use of cookies in the footer of the website by activating the "Cookie Settings" link.

By inserting or later removing a tick from a certain group of cookies, the visitor can maintain or disable his/her consent to the use of certain types of cookies.

By clicking "Accept All", "Customize", "Accept Selected" or "Reject", the visitor confirms that he/she has read the Cookies Policy, including information about cookies (how they are used, purposes of use, involvement of third parties, etc.), as well as his/her consent to specific settings for the use of cookies.

Please be informed that the security settings of every web browser can limit, block and delete cookies, for example, it is possible to mark "Never accept cookies" in the settings. The visitor can also change the settings of his/her browser so that the stored cookies are deleted each time the browser is closed. By disabling the collection of cookies in the browser, the visitor can stop the acquisition and use of information. Changes to the settings must be made individually for each browser.

LMT is constantly improving and developing its activities, as a result of which there may be a need to review and supplement this Cookies Policy, and LMT has the right to change it at any time, therefore we invite visitors to read the current version of the Cookies Policy on a regular basis.

Please be informed that LMT can update the selection made by the website visitor regarding the activated cookies once a year.

### **Contact information regarding the use of cookies**

All information about the cookies used on LMT websites and a detailed list of cookies is available in the "Cookie Settings" section of each respective website maintained by LMT. More information about LMT's personal data processing is available in LMT's Privacy Policy <https://www.lmt.lv/lv/datu-apstrade>.

If, however, the website visitor has any questions regarding the use of cookies, please contact LMT:

- LMT 24-hour toll-free infoline 8076 8076;
- LMT 24-hour infoline from abroad +371 2931 9911 (calls from [European Economic Area countries](#) — free of charge);
- e-mail [info@lmt.lv](mailto:info@lmt.lv);
- text message to LMT Contact Centre 8076 8076;
- Data Protection Officer's e-mail [personasdati@lmt.lv](mailto:personasdati@lmt.lv).

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