

Option Agreement

What do you need to know when exchanging your current device for another one?

Just hand over and take a new one

Over time, the device wears out, and the so-called natural wear appears. Don't worry about it – you can hand over your device to us and take another one by signing a new Option Agreement.



Smartphone needs repair

When repairs are needed, we determine the cost of the device (in accordance with the Option Agreement and the timetable) and calculate the repair cost proportionally (according to the price list).



The images are illustrative.

Schedule of changes in the cost of devices

The period of validity of the Option Agreement in months from the date of conclusion of the agreement

Table No.1

	0–6	7–12	13–18	19–24	25–30	>30
Schedule of changes in the cost of a device	100%	80%	60%	40%	30%	20%

If the device is irreversibly damaged (including traces left by liquid, the password is not removed or other restrictions are activated, unauthorized repairs are carried out) or is not returned after the expiration of the agreement, it is necessary to reimburse the cost of the device, which is calculated according to Table No. 1.

Prices for device repairs

The cost of repairing devices within the framework of the "Option Agreement" service is calculated based on the cost of the device specified by the client in the Option Agreement. This price is reduced according to the principle reflected in Table No. 1. If a price is not specified for the corresponding iPhone model, it is calculated as 42% of the residual value of the iPhone model.

Table No.2

	iPhone 13 mini	iPhone 13	iPhone 13 Pro	iPhone 13 Pro Max
Without charger	30,00	30,00	30,00	30,00
Without battery	-	-	-	-
Damaged glass case	323,00	371,00	515,00	515,00
Damaged electronics	469,00	512,00	627,00	679,00
Scratched and broken case	469,00	512,00	627,00	679,00
Deformed case	469,00	512,00	627,00	679,00
No buttons or they don't work	469,00	512,00	627,00	679,00

All prices are shown in € with VAT.