



APPROVED
by "Latvijas Mobilais Telefons" SIA
President
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LMT
**Integrated Quality, Information Security and Environmental
policy**

Revision 3

LMT commits to ensure high quality, secure and resilient electronic communication network and development, introduction and support of electronic communication services and smart services solutions according to latest sector standards and best practices.

LMT ensures compliance with legislation and other external requirements, as well as requirements of quality management standard ISO 9001, information security standard ISO/IEC 27001 and environmental management standard ISO 14001 complemented by a continuous process of energy consumption assessment. Within framework of integrated management system LMT encourages constructive dialogue with its stakeholders and commits to satisfy applicable requirements, respect needs and opinions in order to balance operation of the company with stakeholder interests and to enable improvement. In all processes and services LMT ensures protection of customer and other stakeholder privacy and protection and integrity of any information or material value at the disposal of LMT by using modern technologies, attracting competent employees and implementing risk mitigation measures.

Information security goals are based on necessity, accountability and traceability, apprehension and proportionality principles.

LMT is managing environmental impact and identifying security risks through entire lifecycle of service provision.



LMT commits to promote environmental sustainability by using resources as efficiently as possible, reducing environmental pollution and promoting introduction of environmentally friendly technologies. In order to reduce environmental impact of its activities LMT is planning and introducing measures to use energy efficiently and to reduce greenhouse gas emissions and waste volumes.

LMT contribution to digitalization of significant daily processes enables customers and society to reduce negative environmental impact, to increase efficient use of resources and to reduce costs. LMT engages in innovation ecosystem activities and in cooperation with stakeholders promotes sustainable development of society built on smart technologies,

intelligent people and sustainable environment.

LMT promotes understanding of quality, information security and environmental issues among cooperation partners and employees, and ensures informing stakeholders about LMT performance in these areas.

By adhering to social, economic and environmental sustainability principles in company management LMT is increasing efficiency of integrated quality, security and environmental management system continually thus providing framework for regular improvement.

President

Juris Binde