



APPROVED
by "Latvijas Mobilais Telefons" SIA
President
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LMT
**Integrated Quality, Information Security and Environmental
policy**
Revision 2

LMT commits to ensure high quality electronic communication network and development, introduction and support of electronic communication services and smart services solutions on a level of global leading electronic communication service providers.

LMT ensures compliance with legislation and requirements of quality management standard ISO 9001, information security standard ISO/IEC 27001 and environmental management standard ISO 14001. LMT meets demands of customers and respects needs of other stakeholders within framework of integrated management system. In all processes and services LMT ensures protection of privacy and protection of any information or material value customers and other stakeholders entrust to LMT.

Information security goals are based on necessity, accountability and traceability, apprehension and proportionality principles.

LMT is managing environmental impact and identifying security risks through entire lifecycle of service provision.



LMT stakeholders

LMT commits to protect environment by promoting effective use of resources, by limiting environmental pollution and by promoting introduction of environmentally friendly technologies. In order to reduce its environmental impact LMT is looking for opportunities to use energy effectively and to reduce CO₂ emissions and waste volumes.

LMT promotes sustainable development of society with services enabling to reduce negative environmental impact, to improve efficient use of resources and to reduce costs. LMT promotes development of Latvia as a smart country in cooperation with stakeholders providing powerful and reliable technologies managed by smart and enterprising people.

LMT promotes understanding of quality, information security and environmental issues among cooperation partners and employees, and ensures informing stakeholders about performance in these areas.

By ensuring company management based on sustainable social, economic and environmentally friendly business principles LMT is increasing efficiency of integrated quality, security and environmental management system continually thus providing framework for regular improvement.